

DP of NSDL: Frontline Capital Services Limited

Investor Complaint Data

Annexure-B

Data for every month ending October 2024:

S.N.	Received from	Carried forward from previous month	Received during the month	Total pending	Resolved*	Pending at the end of the month**		Average Resolution Time (in Days)^
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7A	7B	8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	0

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Trend of monthly disposal of complaints:

Data for every month ending October 2024:

S.N.	Month	Carried Forward from previous month	Received	Resolved*	Pending**
1	April 2023	0	0	0	0
2	May 2023	0	0	0	0
3	June 2023	0	0	0	0
4	July 2023	0	0	0	0
5	August 2023	0	0	0	0
6	September 2023	0	0	0	0
7	October 2023	0	0	0	0
8	November 2023	0	0	0	0
9	December 2023	0	0	0	0
10	January 2024	0	0	0	0
11	February 2024	0	0	0	0
12	March 2024	0	0	0	0
13	April 2024	0	0	0	0
14	May 2024	0	0	0	0
15	June 2024	0	0	0	0
16	July 2024	0	0	0	0
17	August 2024	0	0	0	0
18	September 2024	0	0	0	0
19	October 2024	0	0	0	0
	Grand Total	0	0	0	0

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

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Trend of annual disposal of complaints:

S.N.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	0	0	0

1	2018-19	0	0	0	0
1	2019-20	0	0	0	0
2	2020-21	0	0	0	0
3	2021-22	0	0	0	0
4	2022-23	0	0	0	0
5	2023-24	0	0	0	0
6	2024-25	0	0	0	0